

# Developing a plan for monitoring your program – Part II

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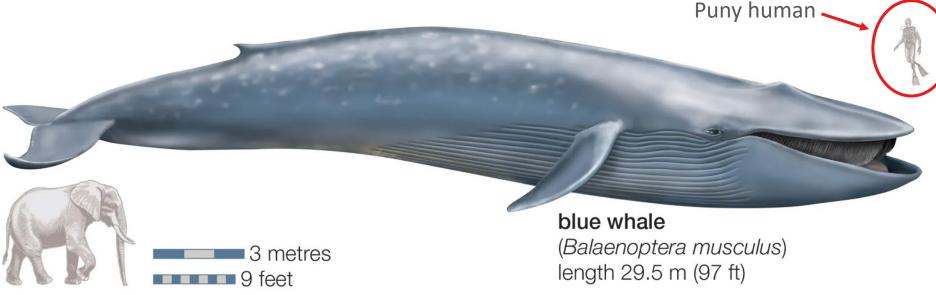
April 2025





#### Welcome to today's session, we're glad you are here!

In the chat, share your name, organization, and whether you'd swim with a blue whale (if you had the chance!)



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#### We'll start in a few minutes







#### **DCB Knowledge Building Series**

- Data capacity building how you collect, manage, and use data to improve your program
- Series of interactive sessions on a range of topics









# HANK YOU.

Thank you to the SRAENE Capacity Building Steering Committee for sharing feedback on program monitoring practices.

This shaped today's session!







#### Asking questions

- Ask questions any time using the chat by toggling the chat button at the bottom of your WebEx window
  - If using the chat, please select "Everyone" in the dropdown menu
- Indicate you want to share verbally using the hand raise feature











	Chat message and recepient	
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#### Participating in polls and activities

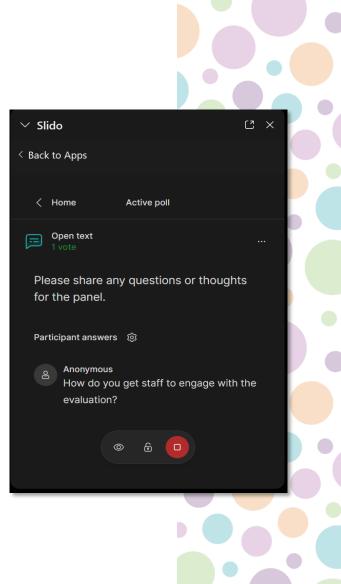
- We will use Slido during today's session for polls and activities
- Slido should automatically appear in your righthand panel on WebEx when the poll is launched
- If it does not, toggle it by clicking the "apps" button at the bottom of the screen and select Slido





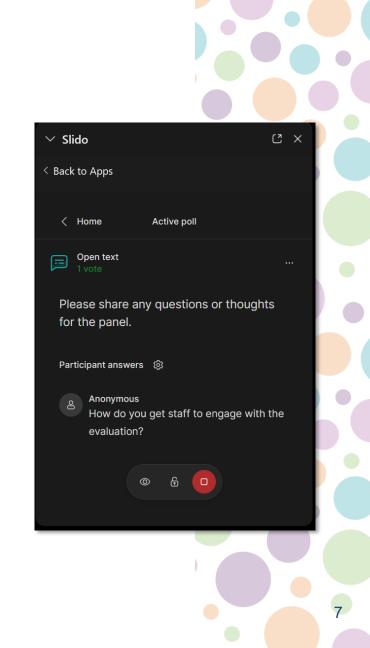


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- We'll stop early to provide time for you to provide feedback on today's session using Slido
  - This helps us to improve how we use this time!
- Feedback is anonymous, please be honest







#### Disclaimer

The views expressed in written training materials, publications, or presentations by speakers and moderators do not necessarily reflect the official policies of the U.S. Department of Health & Human Services (HHS); nor does the mention of trade names, commercial practices, or organizations imply endorsement by the U.S. Government.

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#### Today's learning objectives

By the end of the session, participants will:

- Understand how to operationalize a program monitoring plan
- Understand information sources to support your monitoring
- Be able to apply the process to inputs, outputs, and outcomes



Activities associated with today's presentation are optional to implement







#### What do we mean by program monitoring?





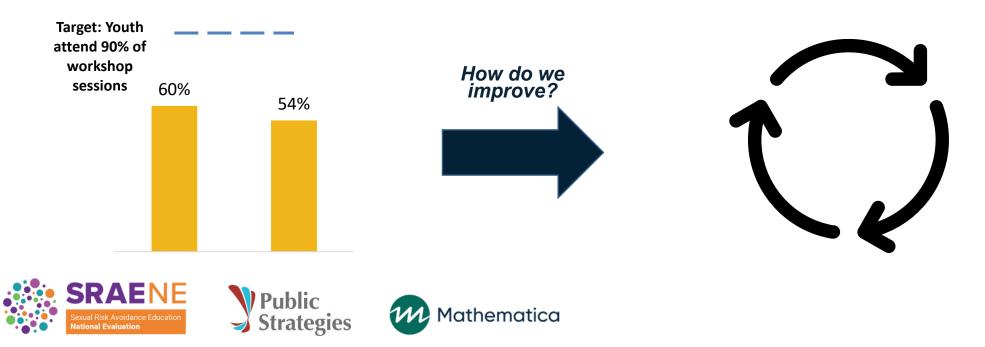
**Public** 

Performance management includes program monitoring and continuous quality improvement

**Performance management:** systematic approach to improving how the program operates

Program monitoring: Know what's happening

**CQI:** Develop and test the solution





Recap: What is program monitoring?

- Program monitoring involves tracking and reviewing inputs, outputs, and outcomes to know if the program is on track
- Use your logic model and get input from staff and partners to develop your plan







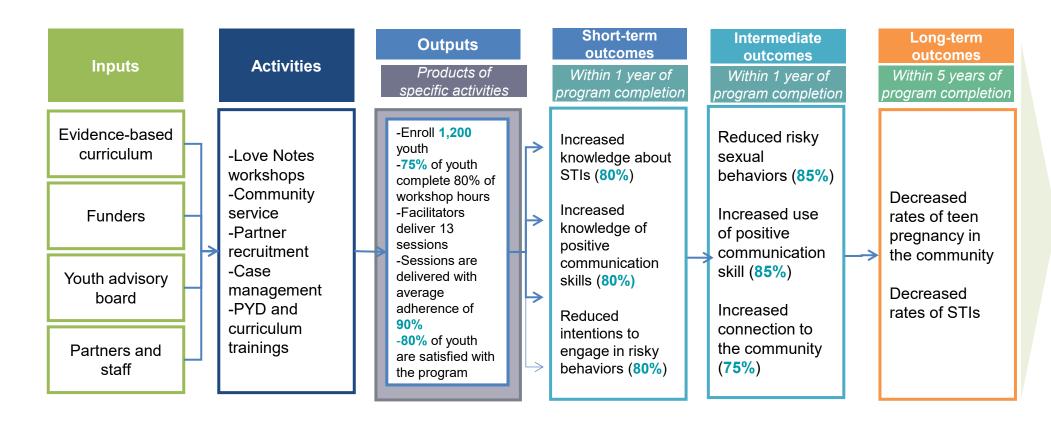
#### Recap: Developing a monitoring plan

- Step 1: Identify program inputs, outputs, and outcomes to monitor
  - Talk to staff and partners about what they are interested in monitoring and note additional questions beyond the logic model
  - Don't monitor everything prioritize based on what information would most support the program with its efforts to improve
- Step 2: Define success; set targets to clarify expectations
  - Examples:
    - Enroll 200 youth per semester
    - Students will attend at least 90% of workshop sessions



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#### Your logic model as a monitoring tool











## Implementing a monitoring plan

- Step 3: Identify information sources to answer questions
  - Start with your existing information
- Step 4: Determine logistics
  - When will you collect the information and how often?
  - Who will be responsible?







# Deciding on information sources for program monitoring







#### Step 3: Identify information sources

- Determine whether an existing information source is available
  - Consider information collected for required performance measures
  - Also, look to information collected for program operations
    - Tracked referrals, needs assessment data, fidelity logs
- Assess if existing information approximates what you need to know
  - Would it be a useful source for your questions?

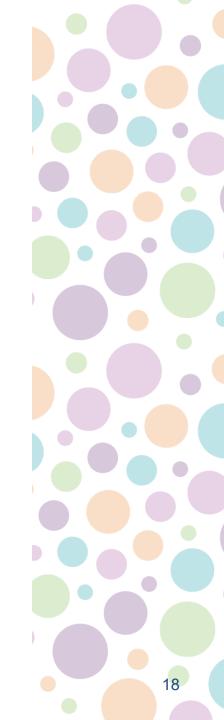


## Step 3: Identify information sources

If you need new information, identify what sources will support monitoring

- Surveys
- Observations
- Interviews and focus groups
- Implementation logs
- Structured activities for feedback from staff and partners





#### Selecting additional information sources

- Be selective in which additional sources you use
  - Pick the information source that best answers your questions but is not overly burdensome to collect
  - Program monitoring is ongoing, select information collection activities that can occur throughout program's lifecycle
- Determine whether a single source is sufficient
  - Sometimes more than one source is needed



#### Selecting information sources: Example 1

- Focal input/output/outcome: Youth attendance
- **Question:** Are youth attending the program?
- Target/goal: Youth will attend 90% of workshop sessions offered
- Information source: Attendance information

	Do you collect this already?	Is this source sufficient?
Attendance information	Yes	Yes





#### Selecting information sources: Example 2

- Focal input/output/outcome: Youth engagement
- **Question:** Are youth engaged in the content offered by the program?
- Target/goal: Youth will attend 90% of sessions and participate in activities
- Information source: Attendance information, observations to assess
  participation

	Do you collect this already?	Is this source sufficient?
Attendance information	Yes	No
Observations	No	Yes





#### **Step 4: Determine logistics**

- If you use existing sources of information, decide how often your team will pull and review the information
  - If using performance measures data, you already review it twice a year, but you may decide there is value to reviewing it more often
- For new information sources, identify frequency, collector, and respondents





#### Do I need IRB approval?

- Often, information collected for program improvement is exempt from IRB approval
  - As long as the information is not used for other purposes
- Any time your program decides to collect new information, reach out to the IRB to be sure







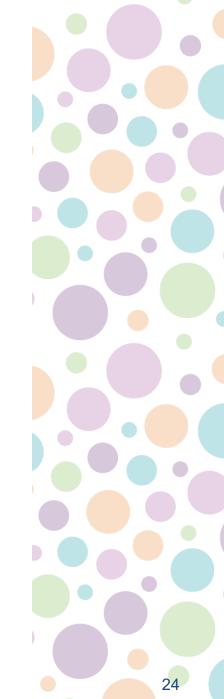
Grantee spotlight

#### Mike Baldwin Program Director



Using the plus/delta as part of program monitoring





## Crafting your plan







#### Crafting a plan

- Focal input/output/outcome:
- Question:
- Target/goal:
- Information source:

Do you have this already?	Is this source sufficient?

• Logistics:







## Crafting a plan

- Focal input/output/outcome: Youth advisory board recruitment
- **Question:** Were we able to recruit engaged youth?
- Target/goal: We will recruit 8 engaged youth to the board
- Information source: Interview/focus groups, meeting attendance

	Do you have this already?	Is this source sufficient?
Interview/focus groups	No	No
Meeting attendance	Yes	Yes

- Logistics:
  - Monitor attendance at board meetings
  - Conduct one focus group a year with youth to understand continued motivation for participating, what is going well, and what can be improved







#### Poll: Crafting a plan

- Focal input/output/outcome: Youth will be engaged in the workshops
- **Question:** Are youth engaged with the curriculum and delivery of the workshops?
- Target/goal: 75%
- Information source:

	Do you have this already?	Is this source sufficient?
Observations	yes	No
surveys	yes	No

• Logistics:





#### Poll: Crafting a plan

- Focal input/output/outcome: Youth will demonstrate improved communication skills
- **Question:** Do youth build communication skills from the start of the program to the end?
- Target/goal:
- Information source:

Do you have this already?	Is this source sufficient?

• Logistics:

















#### Feedback Survey







#### **Contact information**

Send questions, comments, concerns to the SRAE mailbox:

#### **SRAETA@mathematica-mpr.com**

**Mathematica** 

